

Heep Hong Society 4.12 Flags for Fun Day Frequently-Asked-Questions for Individual Volunteers

How can I clarify if my enrollment is successful or not?

An e-mail will be sent to you immediately after you have submitted your application. If confirmation e-mail is not received, please check your "Junk Mail Box" or submit your enrollment again.

When will I receive the details of "Flags For Fun Day"?

We will inform you about the collection method of money collection bags from 3 April 2014 to 10 April 2014 through e-mail.

When can I pick up the money collection bag?

Money collection bags will be distributed in the designated area of your selected district on the event day. For details, please refer to our e-mail in early April. Please contact us if you would like to collect the bags earlier.

If I will not be fully available from 7:00 a.m. to 12:00 noon, can I still join the "Flags For Fun Day"? Sure! We feel pleased to have your support no matter how much time you will be available for our volunteer service.

If I want to change my selected location of flag selling, what can I do?

Please contact our staff immediately for further arrangement.

If I want to invite my friends to join the event, what can I do?

Please invite your friend to enroll through our official website.

When will I get the certificate of participation?

All certificates will be distributed to volunteers after returning money collection bags. Volunteers can fill in their names on the certificates.

How can we choose costume to echo the theme of "Flags For Fun Day"?

You can dress up as cartoon characters or in child-related costumes. Of course, you can freely demonstrate your creativity through different ways.

If I want to wear ordinary costume on that day, can I take part in the event? Sure!

For enquiries, please e-mail to <u>events@heephong.org</u> or contact us at 2776-3111/3618-6326. Office Hour: Monday to Friday (9:30 a.m - 1:00 p.m; 2:30 p.m – 6:00 p.m)